



Last Updated: 1.3.2021

Covid-19 (Coronavirus):

Here at Crockerz Events/Castles, whilst we are all about promoting fun and having a good time, we are continuing to follow health guidelines closely (as we are sure you all are, too!) to ensure that we are always putting safety as our top priority. As such, we would like to remind our customers to show reasonable judgement when organising private events to ensure all your guests (including yourself of course!) are as safe as possible.

As such, we are currently working under the following guidelines. Dependant on your booking date vs the date you receive this, please be aware some of the guidelines may be open to change in line with government guidance:

Guidance from 01.03.2021

Crockerz Events Ltd will be operating in line with government guidelines. As such, the following shall apply until further 'unlocking' is announced:

Hire Conditions:

1. We will only hire out inflatables and garden games at present time
2. We will only take bookings at the customer's private residence under the condition it is to be used by their household and their household only
3. We will only take bookings where we can have direct access to the garden (hence, we will not take bookings which require entering a person's house)
4. Where possible, outside sockets will be used to power the equipment. However, if this is not possible, we will ask you to either leave us a power supply out or handle our equipment if you are able to wear protective equipment (e.g. gloves)
5. We will require us and all customer to maintain social distancing for all hires, meaning signing of any paperwork/safety briefings and payment will be taken beforehand (Cash on the day can be given if the money is left outside in a safe manner)
6. All equipment will be cleaned with Dettol bacterial spray upon safely erecting, any employees will be required to wear gloves for this process
7. All equipment after use will be required to go into 'quarantine' for 3 days following to ensure a safe amount of time has lapsed before being hired out again
8. All staff will be required to monitor their own health and daily activity to:

- A) reduce the risk of them picking up an illness themselves
- B) Ensure they are reducing the risk of passing any infections on to other people

9. If you or any member of your household is currently showing signs of Coronavirus or has been within the past 14 days, please make us aware. Unfortunately, in this circumstance we will not be able to carry out your booking.

Remember to be alert

As a reminder, the symptoms of the new Coronavirus are as follows:

- A cough
- A high temperature
- Shortness of breath

... And government advice in helping prevent the spread are:

- Wash your hands with soap and water often – do this for at least 20 seconds
- Always wash your hands when you get home or into work
- Use hand sanitiser gel if soap and water are not available
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- Put used tissues in the bin immediately and wash your hands afterwards
- Try to avoid close contact with people who are unwell
- Do not touch your eyes, nose or mouth if your hands are not clean

We strongly recommend that anybody showing signs of these symptoms should revert to Government advice and self-isolate whilst anyone particularly vulnerable should avoid any situations which may put them at risk.

Here's hoping for the quick resolution of this unfortunate situation!

Many Thanks,
The Crockerz Team

COVID-19 SAFETY PLAN



BOOK ONLINE, PAY & AGREE T&C'S
BEFORE DELIVERY.



NO SOCIAL CONTACT NEEDED
FOR DELIVERY.



INFLATABLES CLEANED
WITH ANTI-BACTERIAL SPRAY.